Investor Complaints Report
Redressal of complaints received against Mutual Fund (MFs) during April 2011 - March 2012
Name of Mutual Fund : MOTILAL OSWAL MUTUAL FUND
Total Number of folios : 27189

Complaint code	Type of Complaint #	(a) No. of complaints pending at the beginning of the year	Action on (a) and (b)									
			(b) No. of Complaints received during the year	Resolved				Non Actionable*	Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days		0-3 months	3-6 months	6-9 months	9-12 months
I A	Non receipt of Dividend on units	0	0	0	0	0	0	0	0	0	0	0
1 B	Interest on delayed payment of Dividend	0	0	0	0	0	0	0	0	0	0	0
1 C	Non receipt of Redemption proceeds	0	0	0	0	0	0	0	0	0	0	0
1 D	Interest on delayed payment of Redemption	0	0	0	0	0	0	0	0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	0	0	0	0	0	0	0	0	0	0	0
II B	Discrepancy in Statement of Account	0	0	0	0	0	0	0	0	0	0	0
II C	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	0	0	0	0
III A	Wrong switch between schemes	0	0	0	0	0	0	0	0	0	0	0
III B	Unauthorised switch between schemes	0	0	0	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong on excess charges/load	0	0	0	0	0	0	0	0	0	0	0
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	0	0	0	0	0	0	0	0	0	0
IV	Others	0	4	4	0	0	0	0	0	0	0	0
	TOTAL	0	4	4	0	0	0	0	0	0	0	0